



**Required Report:** Required - Public Distribution

**Date:** October 24, 2022 Report Number: PN2022-0007

# Report Name: Food Service - Hotel Restaurant Institutional

Country: Panama

**Post:** Panama City

Report Category: Food Service - Hotel Restaurant Institutional

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### **Report Highlights:**

This report provides U.S. food and agriculture exporters information on how to do business with the Hotel, Restaurant, and Institutional (HRI) sector in Panama. This sector contributes significantly to Panama's economy and is driven by international tourism. With an increase of 166.4% during the first two quarters of 2022, Panama continues positioning the country as a tourist destination, based on the model of Sustainable Tourism, which prioritizes the empowerment of communities highlighting the rich biodiversity, ethnic diversity, combining innovation, and the fusion of different gastronomical cultures.

# Market Fact Sheet: Panama

#### **Executive Summary**

Panama's economy continues to strengthen in 2022. It was ranked as the second fastest growing economy in Latin America and the Caribbean, and its Gross Domestic Product (GDP) growth rate was around 15% in 2021. Panama's economy is based predominately on services (83 percent). Agriculture accounts for just a small portion (2.3 percent).

#### **Imports of Consumer-Oriented Products**

Panama is the 24th largest market for U.S. consumer-oriented product exports and U.S. exports were valued at \$504.4 million in 2021. The United States has the largest market share followed by Brazil and Argentina. The customs clearance process in Panama is relatively fast and trouble-free. U.S. products are considered high quality and are well- accepted overall.

#### **Food Processing Industry**

Panama's roughly 150 food processing companies include dairy, meat and poultry, fishery products, fruits, beverages and spirits, bakery, snacks, and pet food, among others.

#### **Food Retail Industry**

High growth categories include snacks, processed meats, seafood, sauces, and condiments, processed fruits, and vegetables, and dairy products. Competition is based primarily on price and convenience.

#### Quick Facts CY 2022

The U.S. - Panama Trade Promotion Agreement (TPA) entered into force on October 31, 2012, nearly 56 percent of U.S. agricultural exports became duty-free upon entry-into-force, with most of the remaining tariffs phased out over 15 years .https://www.fas.usda.gov/data/panama-fairscountry-report-4

The TPA provides duty-free access to 110 Panamanian products that are exported to the United States market

List of Top	<b>10 Agriculture</b>	<b>Products in Panama</b>

1) Specialty coffee	6) Sugar cane
2) Papaya	7) Cacao
3) Pineapple	8) Fish
4) Melons	9) Palm Heart
5) Banana	10) Squash
5) Dullullu	10) Squasii
5) Danana	10) Squasi
Strengths	Weaknesses

Opportunities	Threats
Importers frequently search for new-to-market products to compete	Strong competition from other trade partners

#### **Top 10 Host Country Retailers**

1) Price Smart	6) El Machetazo
2) Super 99	7) Sysco
3) El Rey	8) Felipe Motta
4) Super Xtra	<ol><li>Foodie Market</li></ol>
5) Riba Smith	10) Organica Store

#### **GDP**/Population

GDP: \$65 Billion (+15% over 2020) Population 4.395 million



# I. MARKET SUMMARY

U.S. agricultural exports have benefited from the U.S.-Panama Trade Promotion Agreement (TPA) since it entered into force on October 31, 2012. Almost half of U.S. agricultural exports immediately received duty-free treatment, with most of the remaining tariffs to be eliminated within 15 years. The TPA also provides duty-free access for specified volumes of some agricultural products through Tariff Rate Quotas (TRQs). For more information, please refer to TPA.

The increased flow of tourists in 2022 (**Table 2**), was an indicator of excellent market opportunities for U.S. exporters of food & beverages bound for Panama's HRI sector.

Panama is rebuilding the sector through innovation, digitization, sustainability, and partnerships. Part of the innovation in the ecosystem is the promotion of "meeting or convention tourism", which includes travel and hospitality, convention and visitor's bureau, corporate meeting planning, event venues, equipment providers, among others.

ADVANTAGES	CHALLENGES
Strategic geographical location and its service- oriented economy. Panama will continue to strengthen its seaports and logistics assets (Panama Canal, seaports, airports, special economic zones, logistics parks, and railroad) over the coming years.	Possible growth in Chinese food and beverage import due to negotiations of the <u>Panama-China free</u> <u>trade agreement</u> that started in July 2018 (negotiations currently on hold). China is expanding its influence across Latin America as Panama is looking to boost re-exports of Chinese goods throughout the region. China is the world's second most frequent customer to the Canal and the largest supplier to the Colon Free Trade Zone.
Diverse ethnic backgrounds of thousands of tourist and U.S. expats coming to Panama each year. Increased immigration with permanent residence from Venezuela, Colombia, The Antilles, Asia, Europe, and others.	Strong competition in the region with ports in Colombia, the Caribbean, and Mexico.
Static production of agricultural products leading to strong demand for food and feed imports.	Recent governmental protectionist policies making importing food, beverages, and agricultural products more burdensome.

#### Table 1. Advantages and Challenges of U.S. Products in Panama

Table 2. Total Visitors by Port of Entrance.

Visitors Port of Entrance Jan -June 2022	Total Visitors
<b>Tocumen International Airport</b>	715,442
Paso Canoa Frontier	41,656
Cruise Ports	35,872
Other Ports	69, 236
Total	862, 206 (286.1% vs. 2021)
Total Visitors from U.S. in Transit or as destination	197, 360

\*Source: Government of Panama, Panamanian Tourism Authority.

## **II. ROAD MAP FOR MARKET ENTRY**

#### **Entry Strategy**

Panama has an open economy and experiences relatively few market access problems. U.S. products are high quality and are well accepted overall. The customs clearance process in Panama is relatively fast and trouble-free for U.S. exporters that comply with local requirements. Furthermore, most import duties were reduced or will be phased-out to duty free in 15 years as a result of the TPA. Domestic products are generally transported by regular or refrigerated trucks. Location dependent, most of Panama's trade moves through the Manzanillo International Terminal, Cristobal, Colon Container Terminal, or Colon Port Terminal bearing north (Atlantic), and through the Ports of Balboa and PSA Panama International Terminal bearing south (Pacific). Air cargo is handled through Tocumen International Airport. Grain is handled at <u>Desarrollo Posicional</u> in the Atlantic coast before ground transport to their destination.

<u>SaborUSA</u> is a strategic cross-media marketing plan managed by FAS Panama (The Foreign Agricultural Service) that promotes demand generation for food and beverages imported from the U.S.A. Under the tag line "Unidos Por Los Sabores", the campaign celebrates the gastronomic ties between Panama and the United States of America. U.S. exporters are encouraged to review our SaborUSA work and contact us with collaboration ideas.

#### **Sub-Sector Profiles**

### **Food Service**

International food service operators and local companies such as <u>Sysco</u>, <u>H.T. Tzanetatos</u>, <u>Proserv</u>, <u>Procesadora Monte Azul</u>, <u>Dicarina</u>, and others have been serving the food service sector for more than 50 years, providing imports of U.S. food and beverages, logistics in warehousing/transportation, and product sales and marketing. With these institutions and facilities, fueling both local and international cuisines, Panama's food service industry is among the strongest in the country. In fact, fast food

franchises, cafes, bars, bakeries, ice-cream shops, family-owned restaurants, food trucks, street side vendors, convenience stores, and catering services all benefit from this strong trade framework.

#### Restaurants

Restaurants in Panama City are well developed and feature highly ranked world-class chefs in international cuisine. Due to expanding tourism, growing immigration, and higher consumer purchasing power, the selection of restaurants and international cuisine is expected to continue to grow. Currently, the Panamanian Restaurant Association and related business (ARAP) have more than 400 active members. **Panama Restaurant Guide** <u>www.asociacionderestaurantes.com/</u>

#### Hotels, Resorts, and Cruises

The travel and tourism sector are an engine of economic development and a vehicle for sharing cultures. Many factors influence the flow of travelers visiting the country. Panama is an attractive destination, and its dollarized currency is a strength. U.S. and international hotel chains' presence in Panama include the Waldorf, Hilton, Marriott and J.W. Marriott, Bristol, Country Inn, Sheraton, Radisson, Holiday Inn, Intercontinental, Riu, Westin, Wyndham Garden, Novotel, Hotel Las Americas Golden Tower, and Tryp Hotel. Panamanian hotels and resorts primarily procure food and beverages from food service companies and/or directly from distributors, supermarkets, and restaurants. For detailed information on the different hotel and resort options in Panama, please access: <a href="http://www.apatelpanama.com/">http://www.apatelpanama.com/</a>

Panama's cruise ship market is expanding from both the United States and Europe as Panama continues to grow as a premier travel destination. Cruise ships to Panama City anchor either at Fuerte Amador and Balboa located at Panama Canal's Pacific Ocean entrance, or Port Colon 2000 in the Caribbean.

### Institutional

The institutional sector includes private and public hospitals, the national police, and penitentiary systems. Private hospitals have their own logistical operations for patient meals and to supply their cafeterias, while public hospitals and the police usually bid their requirements on yearly or 5-year term contracts with local food service providers, restaurants, or food processors.

## **III. COMPETITION**

The United States faces stiff competition from other food and agriculture exporters. In addition to the United States, Panama has free trade agreements with Taiwan, Canada, the European Union, Mexico, Colombia (not entered into force), Peru, Guatemala, Costa Rica, Chile, El Salvador, Honduras, Nicaragua, Dominican Republic, Singapore, Israel, Iceland, Liechtenstein, Norway, and Switzerland. Its top competitors, by product they supply, include:

- Central America and China (snack and processed food products)
- Chile, Mexico, and Peru (fruits and vegetables)
- Argentina, Canada, Brazil, and Guyana (grains and oilseeds)
- Canada (meat products)
- Costa Rica, Argentina, New Zealand, and Australia (dairy products)

#### **IV. Best Product Prospects Categories.**

#### Table 3. Consumer Oriented Product Prospects for Panama's HRI Sector

CONSUMER ORIENTED PRODUCT PROSPECTS FOR PANAMA'S HRI SECTOR		
PRODUCTS	DESCRIPTION	
Alcoholic beverage	Liquor, beer, and wine	
Bakery Ingredients	Baking mixes, dried fruits & nuts, fillings, chocolate, whey, yeast, food coloring, etc.	
Beef	Fresh, chilled, frozen of high quality (USDA Prime and Choice)	
Condiments	Mayonnaise, salad dressings, sauces (BBQ, marinating, soy) mustard, spices, etc.	
Cooking ingredients	Vinegar, cider, vegetable oil (corn, sunflower, soybean, canola, olive, tomato paste and puree, etc.)	
Dairy Products	Milk, cheese, butter, whipping cream, yogurt, ice cream	
Delicatessen	Processed meat and poultry	
Frozen Foods	Vegetables, fruits, ready to eat meals, ice cream	
Fruits	Fresh, frozen, canned, dried	
Mixed drinks, blends	Dried, powder	

Non-alcoholic beverage	Juices, coffee, tea, soft drinks, and energy drinks
Pork	Fresh, chilled, frozen
Potatoes	Fresh, Frozen, Pre-cooked, dehydrated
Poultry	Frozen chicken, turkey
Prepared food	Ready to eat single meals (Breakfast, lunch, or dinner + snacks)
Preserved fruit, jam	Preserved fruit, jam, spread
Processed food	Products such as cereals, canned foods, value added rice, noodle, dairy products etc.
Seafood	Fresh, chilled, frozen salmon, crab, scallop, oysters, octopus
Snacks	Cookies, salty snacks, crackers, nuts
Soup, Soup bases, broth	Canned, dried/powder
Vegetables	Fresh, frozen, canned, preserved
Wine & Beer	Spirits, cider, craft beer
*Source: BICO Report	

Non-alcoholic beverage Juices, coffee, tea, soft drinks, and energy drinks

\*Source: <u>BICO Report</u>

# V. Key Contacts and Further Information

GOVERNMENT AGENCIES IN PANAMA		
Panamanian Food Agency (APA)	www.apa.gob.pa	
Tourism Authority of Panama (ATP)	https://www.atp.gob.pa/	
CHAMBER OF COMMERCE		
Chamber of Commerce, Industries and Agriculture	https://panamcham.com/es	
American Chamber of Commerce Panama	https://panamcham.com/en	
INTERNATIONAL CHAIN HOTELS AND RESORTS IN PANAMA		
Association of Hotels in Panama	www.apatelpanama.com	
Association of Small Hotels in Panama	www.hoppan.net	

LOCAL FAIRS AND TRADE SHOWS	
ExpoComer	www.expocomer.com
Pretelt Meat Fest	https://www.youtube.com/watch?v=wxPw 1DTpmWw
Felipe Motta Feria de Vinos	www.felipemotta.com
ASSOCIATIONS AND ORGANIZATIONS	
Retail Center of Panama (CEREP)	www.retailpanama.com
Gastronomy Club of Panama	www.clubgastronomicodepanama.org
Panamanian Restaurant Association and related business (ARAP)	www.asociacionderestaurantes.com/
SOCIAL MEDIA AND BLOGS	
Sabor USA Panama	www.saborusa.com.pa
El Buen Diente	www.jorchanis.com/elbuendiente/
La Guía del Foodie	laguiadelfoodie.com

U.S. EMBASSY IN PANAMA		
U.S. Department of Agriculture (USDA)	Agpanamacity@fas.usda.gov	
	https://pa.usembassy.gov/agricultural-	
Foreign Agricultural Service	affairs-office/	
Telephone:	(507) 317-5297/ (507) 317-5801	
Economic Section, U.S. Department of State	PNM-ECU@state.gov	
Telephone:	(507) 317 5000	
U.S. Commercial Service	www.buyusa.gov/panama/en/	
Telephone:	(507) 317-5000	

# Attachments:

No Attachments